



MyMathLab Grace Period Directions

Pearson has created a temporary patch, known as a 'grace period,' to help students get up and running on MyMathLab at the start of the semester before they have had a chance to purchase an access code. This grace period will enable students to access MyMathLab for up to 17 days. Please note: Students must purchase a physical access kit (not online access) before the end of the grace period or else their access will be shut off.

Have your students go here <www.pearsonhighered.com/mmlspecialaccess> on the first day of class. (This form asks for information such as the student's name, school, course ID, and professor.)

Customer Technical Support (CTS) will create a username and password for each student, within 48 business hours, which will be active for 17 days.

The student will receive an email from CTS telling them of their username and password, as well as information on how to purchase MyMathLab access, and how to contact Tech Support with their new access code. Students must SAVE this email.

The student MUST purchase a physical access code within the 17 day period. They will then contact Tech Support by replying to their username and password email with that access code, and will have their account permanently opened. Please note: **Online purchase via CourseCompass.com is not allowed.**

